

Olee Creative® Artwork Cleaning and Maintenance Instructions

NOTE: Regular cleaning of Olee Creative artwork products, using correct procedures, with compatible cleaners, is recommended to maintain the product's appearance. Use only clean, nick-free tools and wipe gently only in one direction. Do not use ammonia, chlorine, or organic-based cleaning products, polishing or cleaning compound, sponges, brushes or electric polishing equipment. There are different instructions for Rigid Surface Art, and Soft Surface Art. See below.

The following cleaning techniques are based on standard industry practices.

General Cleaning for Rigid Surface Art (Sintra, Dibond, Buried Print Polycarb)

- 1) If there is dust or grit, wipe it off with a soft, damp lint-free cloth or a dry micro-fiber cloth.
- 2) If it is soiled, not gritty, use water and a soft cloth.
- 3) If there is heavier soil, use a mild liquid detergent and water solution, then clear water, and wipe gently with a cloth wipe.
- 5) Spray the cleaner onto the cloth, **not** onto the image.
- 6) Wipe down the image with the wet (do not over saturate) cloth.
- 7) Dry with a clean soft dry cloth.
- 8) If the edges of the image are laminated to the substrate, take care not to introduce cleaner to the adhesive, as over time, edge lifting will occur.
- 9) Cleaners that have been tested with favorable results include:
 - a. 409
 - b. Virex
 - c. Clorox Clean-Up (diluted if possible)

Points to Remember

1. Do not use abrasive cleaners, chemicals or solvents to clean your graphics. (For example, ammonia, isopropyl alcohol, acetone, gasoline, mineral spirits, paint thinner, MEK, MIBK, Goof Off, ethanol, and other solvents and chemicals can easily damage the artwork.)
2. Do not use high alkaline cleaners (high pH or ammoniated).
3. Do not leave cleaners sitting on graphics; wash off immediately.
4. Do not apply cleaners under direct sunlight or at elevated temperatures.
5. Do not clean graphics with unapproved cleaners. When in doubt, seek guidance.
6. To avoid scratching do not use scrapers, squeegees, razors or other sharp instruments or abrasive pads-- these may permanently scratch.
7. Do test any cleaning solution on a small section of the graphic before using.

General Cleaning for Fabric Art (Acoustical and Canvas)

- 1) Vacuum any dust or debris off of the piece
- 2) If the piece is soiled, you may try slightly rubbing with a damp cloth, but it is recommended to test in an inconspicuous spot first. Use of any chemicals or cleaning solutions is not recommended.

Special Note

The above recommendations and cleaners are intended as a source of information and are given without a guarantee and do not constitute a warranty. Purchasers should independently test cleaning agents and methods, prior to use, to determine their suitability. If requested, a separate Olee Creative warranty is available.